

# Imagineering the Patient Flow Through Keystone Telehealth™

Discover how Keystone Healthcare is imagineering and optimizing the patient flow through telehealth solutions from Pre-Hospital through Post-Discharge.

PATIENT FLOW  
**Keystone  
Telehealth™  
Solution**



**PRE-HOSPITAL**  
ED2Home | Tele-EMS

**ED2Home**  
A low-acuity patient can use ED2Home to receive treatment at home or be sent to an alternate destination of care.

**Tele-EMS**  
A low-acuity patient can use Tele-EMS to receive treatment at home or be routed to an alternate destination of care.

A high-acuity patient who may have stayed home will be directed to the Emergency Department.

A high-acuity patient will be directed to the ED and will experience faster response and transport times.

**EMERGENCY DEPARTMENT**  
Keystone Optimum

**Tele-Triage**  
Tele-Triage decreases the number of patients who leave without treatment (LWOT), reduces time to provider (TTP), and improves surge management.

**Tele-ED**  
Tele-ED enhances capacity management and improves patient satisfaction and safety.

**HOSPITAL INPATIENT**  
Keystone Optimum

**Virtual Inpatient Rounding**  
Virtual Inpatient Rounding provides a flexible staffing solution, increasing physician capacity and patient satisfaction and safety.

**Virtual Specialty Consults**  
Virtual Specialty Consults decrease transfers while increasing revenue and patient satisfaction and safety.

**Tele-ICU**  
Tele-ICU provides a flexible staffing solution, increasing patient safety.

**Virtual Case Management/Utilization Review**  
Virtual Case Management/Utilization Review improves documentation and increases physician capacity.

**POST-DISCHARGE**  
Keystone Connect

**Post-Discharge Virtual Solutions/Artificial Intelligence**  
Post-Discharge Virtual Solutions/AI provide real-time patient satisfaction and sentiment scoring, increasing HCAHPS and reducing readmissions and CMS penalties.

Telehealth enhances the patient experience, encouraging patients to utilize your healthcare facility for future treatment and care.