



# More Engaged For Better Results®

Emergency Medicine | Hospital Medicine | Telehealth

[KeystoneHealthcare.com](https://www.KeystoneHealthcare.com)





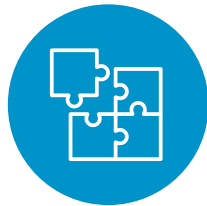
## MISSION

To efficiently deliver high-quality,  
patient-centered care through innovative  
management solutions in partnership  
with hospitals and clinicians.

# Drive Patient & Provider Satisfaction, Clinical Outcomes, & Financial Success

Keystone Healthcare Partners™ (Keystone Healthcare™) is a leading provider of Emergency Medicine and Hospital Medicine physician staffing and management services for hospitals.

We efficiently deliver high-quality, patient-centered care through strong physician leadership and involved management that drive our innovated and integrated business model and performance metrics.



**Innovative &  
Integrated  
Business Model**



**Enhanced EM &  
HM Performance  
Metrics**



**Strong Physician  
Leadership &  
Management**



## The Keystone Healthcare Experience™

The Keystone Healthcare Experience™ is how we provide Emergency Medicine and Hospital Medicine physician staffing and management services that enhance patient and provider satisfaction, clinical outcomes, and financial success.

### Hospital Services

- › Emergency Medicine
- › Hospital Medicine
- › Keystone Telehealth™
- › Physician & APP Recruitment
- › KPIs & Dashboarding
- › Patient Flow Analysis & Facilitation
- › Case Management Expertise & Support
- › Nurse Liaison Support
- › Compliance & Risk Management
- › Coding & Auditing
- › EMS/Pre-Hospital Care Leadership
- › New Partnership Startup Summit
- › Medical Billing Company

### Physician Services

- › Onboarding & Orientation
- › Flexible Scheduling
- › Screening & Billing Enrollment
- › Documentation Education
- › Medical Liability Insurance
- › Litigation Support
- › Clinical Leadership Team Support System
- › Keystone Leadership Academy

### Patient Services

- › Patient Satisfaction & Experience
- › Patient Advocacy
- › Patient Complaint Resolution
- › HonorCare®
- › Discharge & Post-Acute Care Management
- › Superior Clinical Outcomes
- › Community Outreach Support





# What You Get With Keystone Healthcare™

## The Integrated Approach You Need For Emergency & Hospitalist Services

With so many moving parts in a hospital, we focus on EM & HM integration, management, and patient throughput. Our innovative business model integrates recruiting, orientation, scheduling, revenue cycle management, compliance, evidence-based practices, and efficient EM & HM patient flow. It ensures everyone in your hospital is aware of and empowered by the significant role they play in the delivery of quality outcomes, patient experiences, and financial success.

## The Team You Want For Strong Physician Leadership & Management

Partnering with us means reinforcing your organization with strong physician leadership and involved management that shares risk in the performance of your program. Meaningful, long-term partnerships with shared values are where we thrive, so our executive team works collaboratively with yours to deliver solutions that are aligned with your hospital's mission and culture. Accessible, engaged, and with a 98% physician retention rate, our team becomes an extension of yours to achieve new levels of success.

## The Metrics That Matter For Patient Outcomes & Financial Success

The world of healthcare is driven by data and our innovative business model is specifically designed to capture every detail, monitor every metric, and ensure every clinician in your hospital knows the ins and outs of proper documentation. Through closed-loop systems, documentation education, comprehensive recruiting, and more, we use focused analytics to reduce error and improve patient and provider metrics that matter to outcomes and financial success.

## How We Work With You



1

**We Use Your Metrics to Design an EM & HM Program**

2

**We Prioritize Appropriate Status for Your Hospital's Observations & Admissions**

3

**We Share Risk in the Performance of Your Program**





Ready to Set  
Your Hospital  
Up for Better  
Results? >

## Our Values

TEAM PLAYERS | PRAGMATIC

RESPECTFUL | ACCESSIBLE

INTEGRITY



**Contact Us to Enhance Your Emergency  
Medicine & Hospitalist Services Today.**

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